

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of	)	Examiner: Eric T. SHAFFER
	)	
Chingwei Peter CHENG and Sang LEE	)	Group Art Unit: 3623
	)	
For: <b>METHODS AND SYSTEMS FOR</b>	)	Confirmation No.: 2945
<b>DEFINITION AND CATEGORIZA-</b>	)	
<b>TION CUSTOMER LIFECYCLE</b>	)	Customer No.: 53156
	)	
Serial No.: 09/607,914	)	
	)	
Filed: June 29, 2000	)	
	)	<b><u>RESPONSE</u></b>
Atty. Docket No.: ORCL5638	)	
	)	

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Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed May 4, 2006, please consider the **Remarks** beginning on page 2 of this paper.